



DELPHI TECHNIQUE

<p>WHERE ARE WE IN THE PROCESS? STEP 4 • 6</p> 	<p>Timing 35'</p> 	<p>Reminder The facilitator is attentive to how realistic the indicators are.</p>
<p>Objectives</p> <ul style="list-style-type: none"> Set up a shared framework for analysis Build the evaluation 	<p>Description of the activity</p> <p>Define two questions that will serve as a framework for evaluation. And afterwards, for the development of criteria and indicators.</p>	
<p>Equipment</p> <ol style="list-style-type: none"> Sticky note or sheet of paper 	<p>Preparation</p> <p>The professional facilitating the Delphi technique is responsible for the time granted to each participant individually and then used for teamwork.</p>	
<p>Steps</p> <ol style="list-style-type: none"> Each person writes down 2 evaluation questions that they would like to see used. Then the participants discuss in twos to select only 2 questions. Then they discuss in fours and select 2 questions, and so on (depending on the number of participants). From the two final questions, work in groups to define criteria and indicators (each group can be in charge of 1 evaluation question): what information do you need to answer the evaluation questions? <p>Example 1 “Professionals must have knowledge” is a criterion. The “number of professionals familiar with the conflict resolution method” is an indicator.</p>		
<p>Practical use of the tool:</p>		